

TERRA PRECIOSA



WARRANTY

- ✦ Balux Inc. products are guaranteed for a period of five (5) years from the date of purchase , as regards of manufacturing defects in the concrete . This warranty does not cover breakage during installation and natural erosion caused by acid rain (if installed outside), or other natural factors, or any normal use . The warranty does not cover any sealer or paints that may be applied by us our a third party to any of our products (to be referred to the products manufacturer warranty). The warranty is limited to repair , replacement or refund for defective products at our discretion, excluding installation and transportation of pieces replaced. The warranty does not cover the appearance of efflorescence and if cleaning, or the re application of a sealer or paint is deemed necessary, it will be at the client's discretion to cover those additional costs.
- ✦ Sometimes there is thickness ans size variations, color variations , veining , micro cracks, holes or minor stains in our products. This is an uncontrollable natural phenomenon and it can not be considered a defect and does not diminish the quality of products . Some variations can be caused by low temperatures , adjuvants or other natural impurities that can be found within the concrete mix. There can be slight difference in texture of the concrete depending on the moods being used.
- ✦ All products being shipped by BALUX inc. have been inspected and meet our fixed product norms. The client has seen samples of the product and is aware of it's possible imperfections and variations. Installation of any material, is proof of the acceptance of the product.
- ✦ All pieces produced and included in the initial quote can not be returned and / or refunded In the case of adding pieces that are not on the initial submission , they will be added to the final invoice

Thanks for your trust,

BALUX inc.